Frequently Asked Questions

Step 3 – From 29 June

From Monday 29 June, restrictions are being eased in South Australia with the introduction of a 1 person per 2 square metres density rule.

All South Australians need to play their part to keep South Australia COVID safe:

- If you have COVID-19 symptoms, even if mild, get tested.
- Wash/sanitise your hands regularly.
- Avoid close contact with others.
- Wipe down frequently touched surfaces.
- Download the COVIDSafe app.

Does the 1.5 metre rule still apply?

Yes. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

COVID-Safe Plan

Do I need a COVID-Safe Plan?

COVID-Safe Plans will continue to be required for defined public activities. Those with an existing COVID-Safe Plan do not need to complete a new plan and will be emailed an updated plan before 29 June.

Businesses and defined public activities that do not currently have a COVID-Safe Plan must complete a plan before they can commence. A new plan is available on the sa.gov.au website.

What is a defined public activity?

A defined public activity means:

- onsite purchase and consumption of food or beverages (whether occurring in an indoor or outdoor area);
- sport (including sports training), fitness or recreation activities;
- indoor public meetings;
- ceremonies;
- provision of personal care services;
- provision of public entertainment;
- provision of recreational transport;
- the operation of relevant licensed premises;
- the operation of a casino or gaming area (within the meaning of the Gaming Machines Act 1992);
- auctions and inspections of premises for the purpose of sale or rental of any property; or
- driver instruction
What types of businesses are required to keep a record of attendees/do contact tracing?

The businesses required to keep records for contact tracing are: Gaming Machine venues, indoor fitness classes, indoor public meetings, personal care services, ceremonies, auctions and inspections of premises for the purpose of sale or rental, provision of recreational transport, and driver instruction.

What is contact tracing?

A person is required to make and retain contact tracing records for people attending a public activity, those records must include the following details in relation to each person attending the time and date of the activity, the name of person attending (unless the person refuses to provide their name) and the phone number or email address of person attending (unless the person refuses to provide a phone number or email address).

This must be produced for inspection at the request of an authorised officer and may only be used for the purpose of contact tracing in relation to COVID-19 and must not be used for any other purpose.

I have completed my COVID-Safe Plan, what are my obligations?

You are obliged to keep the Plan available for inspection by an authorised officer, if you are required to retain records of contact details you must make those available upon request of an authorised officer. This can be in a printed or electronic format.

The COVID-Safe Plan contains a lot of obligations and recommendations, what does this mean?

Obligations are those area of the plan you must do. Failure to undertake the obligations may result in a $5,000 fine. Recommendations are designed to guide you in creating an environment which is as COVID19 safe as possible. It is however acknowledged that it may not be possible to achieve all of the recommended actions, but should attempted to comply to the best of your ability.

I work at multiple venues. Do I need to complete my own plan in addition to the venue?

If the work you do comes under the list of 'defined public activities' you need to do your own plan once to use at multiple venues. You should also be aware of the plans of any venues you use. This may be as simple as ensuring they have a plan in place and that you follow the requirements when using the venue.

Does my cinema/theatre need to do contract tracing?

No. Entertainment (e.g. cinemas, theatres) are no longer required to keep a contact tracing record.

I manage a library, so we have to do a COVID-Safe Plan?

Libraries are no longer a defined public activity, and therefore do not need a COVID Safe Plan.

I run a tour bus company. Do I have to do a COVID-Safe Plan?

Yes. As recreational transport (tour buses) are now a defined public activity, you will need a COVID-Safe Plan. Contact tracing records must be kept, density requirements do not apply to this activity.

What are the activities that don’t need a new COVID-Safe Plan?

Businesses and defined public activities that have already completed a COVID-Safe Plan will automatically receive a new Plan outlining revised venue capacity (recalculated based on the room sizes originally supplied using the one person per two square metres rule), as well as revised obligations and/or recommendations. This will commence distribution 27 June 2020.
**What activities need a new COVID-Safe Plan?**

- Businesses involved in a defined public activity re-opening for the first time will need to complete a COVID-Safe Plan.
- Businesses that previously completed a COVID Safe Plan which intend to open additional spaces to patrons or extend the floor space of existing rooms will need to complete a new Plan containing the revised room sizes.
- Examples of the above include: pubs or clubs that will now be re-opening their gaming rooms, wellness centres that will now be re-opening their sauna, spa and/or bathing facilities, etc.
- This will be available online from 27 June 2020.

**How do I calculate the maximum number of people allowed at my business/premises?**

There is a [calculator](https://sa.gov.au) on the sa.gov.au where you can enter the dimensions of a room or space, in metres, to find out the area and maximum number of people allowed.

**COVID Management Plan**

**How is a COVID Management Plan different to a COVID-Safe Plan?**

A COVID Management Plan is for higher risk activities and for larger crowds and it requires approval by SA Health before you can undertake the activity.

**How do I apply for a COVID Management Plan?**

A specific mailbox will be established, but first it’s important to clarify who is required to do one. Most activities will only need a COVID-Safe Plan.

**What businesses need to create a COVID Management Plan?**

When there are more than 1,000 people (excluding staff) on site at your business, venue, activity or gathering, you must complete a COVID Management Plan and have this Plan approved by SA Health.

Or, when both dancing and consumption of alcohol is facilitated at the premises, you must complete a COVID Management Plan.

You can operate with only a COVID Safe Plan provided you do not meet either of these criteria. For example, limit patrons to under 1000, or do not facilitate dancing and alcohol consumption together.

When you are completing a COVID Safe Plan, you will be provided with the option to indicate that you would like to be contacted about the process for preparing a COVID Management Plan in future.

**Will nightclubs and bars have to complete the additional COVID management plan?**

An approved COVID Management Plan will be required for some activities, including large public gatherings and relevant licensed premises.
Food courts

Can food courts re-open?
Yes. From 29 June, food courts can re-open for seated dining.

Gaming rooms/facilities in pubs and clubs

Can we open our gaming rooms/facilities our pub/club?
Yes. The capacity allowed in your pub/club is subject to the 1 person per 2 square metres rule.

Gaming Machine venues are required to do contact tracing.

For contact tracing, all persons at the premises are required to provide their name and phone number or email address. The person providing the service retains a record of those contact details and produces them at the request of an authorised officer.

The Contact tracing form is available for download at www.sa.gov.au.

Sports and recreation

What about sports, can they resume?
All types of sport will be permitted from 29 June and spectators will be subject to the 1 person per 2 square metre rule.

What about dance classes? How many participants are allowed?
From 29 June, indoor group fitness classes (including dance) will be subject to the 1 person per 2 square metres rule. So the size of the room/venue will determine the capacity.

Are fitness classes still restricted in size?
From 29 June, Fitness classes will be subject to the 1 person per 2 square metre rule and must maintain contact tracing records.

When will recreational activities such as billiards and darts be allowed along with food and alcohol for consumption?
As of the 29 June you are able to serve food and alcohol for consumption while undertaking these activities. Remember the 1 person per 2 square metres rule applies.

Hospitality

Are Hotels allowed to have a DJ and dance floor open?
Yes. From 29 June, venues such as hotels offering alcohol and dancing will also be able to reopen, but will first need to submit a detailed COVID Management Plan that will need to be approved by SA Health.
**Is drinking at the bar allowed?**
Yes.

**Is drinking standing up allowed?**
Yes.

**Can people sit at the bar to drink (on barstools)?**
Yes. From 29 June people are permitted to sit on barstools at a bar and drink.

**Will we still have to be seated for eating and drinking at hospitality venues?**
No. From 29 June, standing consumption of food and alcohol will be permitted.

**Can I open the buffet bar / salad bar?**
No. Communal food service areas are not permitted to be opened, including buffet and salad bars. This includes both self-service and/or staff serving food.

**Can I serve share plates (e.g. tapas, pizza, bread) at tables?**
You can serve share plates to a table if it is to be shared amongst people who are part of the same group.

**Can I serve platters/boards?**
As above, you can serve shared platters/boards to a table if it is to be shared amongst people who are part of the same group.

For example, you cannot have a platter available for all guests attending an event, but you can have a platter available for people seated at a table together that are part of the same group.

**Can I hold a cocktail function?**
No, this is considered similar to providing communal food from a service area, however cocktail style food can be served to a table if it is to be shared amongst people who are part of the same group.

**Are the rules different for private functions?**
No, the above rules apply for private functions (e.g. weddings, funerals, birthdays, other ceremonies).

**Do I have to separate the tables at my café by 1.5m?**
We strongly encourage people and businesses to practice physical distancing of 1.5 metres to the best of their endeavours.

Note: The capacity allowed in your café is subject to the 1 person per 2 square metres rule.

**I own a Shisha bar. Can I open?**
Yes, however the use of Shisha/Hookahs at these venues is not permitted, food and beverages otherwise sold at these venues is allowed.
Nightclubs and music festivals

*Can nightclubs now open?*

Yes. From 29 June, Nightclubs can open and will be subject to the 1 person per 2 square metres rule as well as the requirement to complete a COVID Safe Plan or COVID Management Plan if they are permitting dancing and/or the consumption of alcohol or they reasonably expect more than 1000 people present.

*Can people dance in nightclubs?*

Yes, as long as the business has a COVID Management Plan, the size of the venue doesn't matter. It is permitted by the business. If the nightclub sells alcohol or has in excess of 1000 people, a COVID Management Plan must be approved.

Spas, saunas and bathing

*Are spas and saunas permitted to be open?*

Yes. From 29 June, spas and saunas are permitted to be re-opened and will be subject to the 1 person per 2 square metre rule.

We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

Large events

*What is the cap/limit on large events (e.g. football, festivals)?*

There is no cap or limit on events however density requirements and physical distancing principles apply to all defined public activities. An approved COVID Management Plan will be required for some activities, including large public events and gatherings.

Personal care businesses

*I own a beauty/nails/tattoo/massage business. What is the capacity I am allowed?*

These businesses are subject to the 1 person per 2 square metres rule, so the size of the business premises will determine the capacity.

We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

For contact tracing, all persons to whom the services are provided are required to provide their name and phone number or email address. The person providing the service retains a record of those contact details and produces them at the request of an authorised officer.

Indoor play centres, amusement arcades, amusement parks

*Can indoor play centres open?*

Yes, as of 29 June indoor play centres can open.

The 1 person per 2 square metres rule applies and so the size of the venue will determine the event capacity. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

*Can indoor trampolining venues open?*

Yes, as of 29 June indoor trampolining can open.

The 1 person per 2 square metres rule applies and so the size of the venue will determine the event capacity. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

*Can amusement parks and arcades open?*

Yes, as of 29 June amusement parks and arcades can open.

The 1 person per 2 square metres rule applies and so the size of the venue will determine the event capacity. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

Communal showers

*Can we open the communal showers at our premises?*

Yes, from 29 June communal showers can be opened.

Private gatherings, meetings, weddings and funerals

*Is there a maximum number of people I can have over at my house?*

No, the previous maximum number for private gatherings has now been relaxed. However, we strongly encourage people to practice physical distancing of 1.5 metres wherever and whenever possible.

*Are there restrictions if I serve food at a gathering at my house?*

There are no restrictions on food service at private residences, however good personal hygiene practices should be followed.

*Can I visit a church, mosque or other place of worship?*

Places of worship are allowed to be open.

The 1 person per 2 square metres rule applies and so the size of the venue will determine the event capacity. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.
Are council meetings allowed?

Yes, council meetings are permitted.

The 1 person per 2 square metres rule applies and so the size of the venue will determine the meeting capacity. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

Is there a maximum number of attendees allowed at weddings and funerals? Does it differ if the event is indoors or outdoors?

As of 29 June, the 1 person per 2 square metres rule applies and so the size of the room/venue will determine the number of attendees permitted at either a wedding or a funeral. We strongly encourage people and businesses to practice physical distancing of 1.5 metres wherever and whenever possible.

No, the maximum number does not differ whether the wedding or funeral is indoors or outdoors.

Does there need to be a record of attendees at a wedding or a funeral?

For contact tracing, all persons to who attend a wedding or funeral are required to provide their name and phone number or email address. The person providing the service retains a record of those contact details and produces them at the request of an authorised officer.

The Contact tracing form is available for download at www.sa.gov.au.

BBQs / sausage sizzles

Can I hold a BBQ/sausage sizzle (e.g. at a community club)

Yes, this is considered as takeaway food, but certain measures must be taken to reduce the risk of infection, including:

> People being served must practice physical distancing when lining up to order and practice good hygiene.
> No self-service of condiments etc. (person serving the food must apply condiments).
> Cooked food must be protected from contamination and stored away from the area where orders are placed.

Interstate travel

What is the new process for a pre-approval to cross the border?

From 12:01am on 1 July travellers all people travelling to South Australia will be able to gain pre-approval before travelling to (or returning to) South Australia.

This pre-approval will provide people travelling to South Australia with certainty, before they travel as to whether they have to self-quarantine on arrival, or are able to move around freely.

Travellers with pre-approval will be fast tracked when crossing the border into South Australia.

How do I apply to get a pre-approval to cross the border?

The pre-approval will be accessed via an online portal via the SA.GOV.AU website or the SA Police website.
The portal will process applications from travellers seeking status as Essential Travellers or non-essential travellers (this will include persons travelling from low community transmission zones such as WA, NT, Tasmania and Queensland).

**What is the pre-approval? Is it a document?**

After applying via the online portal via the SA.GOV.AU website, travellers will receive an email confirming their status and requirements on entering South Australia.

When crossing the border, travellers will be required to present their email ‘token’ to police at the border (or Adelaide Airport).

**Who is managing the pre-approval process? And how long until I receive my status approval?**

A dedicated team of SAPOL staff will assess applications within 72 hours and travellers will receive an email confirming their status and requirements on entering South Australia.

**Do I have to apply for pre-approval before arriving at a border?**

No. Travellers can still arrive at the border without pre-approval, but arriving at the border without pre-approval will cause delays for travellers as their information is requested at this time.

**I forgot to bring my email confirmation for my pre-approval. Can I still enter South Australia?**

Yes. Alternative processes will be in place for those who have not completed the pre-approval process, those who have forgotten to bring a copy of the verification and other possible scenarios.

**Are you still going to lift the border restrictions to Victoria on 20 July?**

Lifting remaining border restrictions will be subject to a public health risk assessment.

**Can I transit through Melbourne or Sydney to get to South Australia without completing the 14 day self-quarantine when I arrive?**

No. You will still need to self-quarantine for 14 days when you arrive in South Australia if you have travelled through Victoria, New South Wales or the Australian Capital Territory.

**I’m flying from Sydney to Perth and will be transiting in Adelaide. Do I need to self-quarantine for 14 days?**

No, as long you do not leave the Adelaide airport.

**I am driving through South Australia coming from Victoria to drive to Western Australia. Am I exempt from 14 days of self-quarantine?**

Yes. As you are “Passing through” South Australia from Victoria, you are deemed an Essential Traveller and therefore exempt from the 14 days of self-quarantine. You must however take the most direct and practical route to your destination. Keep in mind each state has their own rules in relation to their borders, so you should familiarise yourself with the restrictions (if applicable) for Western Australia prior to planning any travel.

**Note:** You must keep a record of all close contacts.